

Comprehensive Data Protection for Office365

VERITAS™

As companies shift to a mixed office/remote employee model, collaboration and communication tools are becoming increasingly important. Office 365 is the most widely adopted service to fill this need, and many organizations have entirely transitioned to using Teams, SharePoint Online, Exchange Online and OneDrive for their critical business operations. These applications house most of an organization's important unstructured data – data that could be at risk without proper data protection practices.

Microsoft Office 365's native recovery capabilities:

- Hardware failure or natural disaster
- Short-term user deletion (recycle bin)

Threats that can lead to **permanent loss** of your data:

- Accidental or malicious deletion by user
- Data corruption
- Malicious attacks such as ransomware
- Office 365 failures or outages

Microsoft's native recovery may help restore items put in the recycle bin or lost during hardware failures, but your data protection strategy needs to account for more prominent and serious threats.

Here are four reasons why you should consider a more robust strategy to achieve the data protection and security you need, and how Veritas SaaS Backup can help.



1. OFFICE 365 RECOVERY DOESN'T PROVIDE AN ISOLATED COPY.

Without a proper external copy, customers are unable to deal with threats that circumvent Microsoft's defenses. This is generally why the backup industry uses the 3-2-1 rule of thumb. The "1" represents an offsite copy in case production suffers a total failure of some kind.

Our solution:

SaaS Backup offers true data backup that creates an independent, accessible external copy of data on a cloud infrastructure separate from production, ensuring that your data is protected from all threats.



2. OFFICE 365 LACKS CONTROL ON DATA IN THE RECYCLE BIN.

The Office 365 recycle bin has limited options for retention and quota. Exchange Online retains deleted data for 14 days by default, configurable up to 30 days, while SharePoint and OneDrive retain files for 93 days. Outside of these scenarios, items are unrecoverable. That may not meet the retention standards your organization needs. Given the limited quota available within the recycle bin, data may be expired even earlier if space is unavailable – again potentially compromising established retention requirements. And of course, there is still the possibility of a user deleting items from the recycle bin and putting your data at risk.

Our solution:

SaaS Backup allows you to control your data lifecycle and keep backup data according to your retention policies. There's no need to worry about retention timeframes or how much storage you use because SaaS Backup comes with unlimited retention and unlimited storage.



3. OFFICE 365 OFFERS LIMITED ABILITY TO RECOVER FILES.

Office 365 does not offer many of the recovery tools enterprise organizations need for their day-to-day operations. While recovery is technically possible for OneDrive, point-in-time restores only go back as far as 30 days and require restoring an entire account – even if you only need to recover one file.

Our solution:

We deliver the granularity and control expected by enterprises, with only a few clicks. Recovery points are stored according to your retention policies and you have flexibility around restores.

- Point-in-time restores
- Restore at the organization, user, or file level
- Variety of restore options (back to source, share link)



4. OFFICE 365 OFFERS LIMITED RECOVERY FROM RANSOMWARE OR FILE CORRUPTION.

Ransomware is widespread and has become one of the biggest threats to businesses. Infections can hide in your data for months before locking you out of your files. While Microsoft does what it can to protect data from external threats, it is still possible for those threats to get into your system. Unless you are willing to pay the ransom, the only way to recover from a ransomware attack is by having a full, clean backup of all your Office 365 data.

Our solution:

At the most basic level, SaaS Backup provides another layer of insurance against ransomware by providing a copy of your data isolated from production. SaaS Backup also provides standard security measures such as secure authentication and encryption at-rest/in-flight.

Ultimately there are many threats to an organization's data. And while SaaS vendors provide a layer of support to keep external influences at bay – every organization needs to take a closer look at what methods are in place to preserve their data. Veritas SaaS Backup provides comprehensive SaaS data protection for Office 365 and other applications such as Salesforce, Dynamics 365, and G-suite. Within Office 365, our solution provides breadth – protection of Teams, OneDrive, SharePoint Online, and Exchange Online – as well as depth with granularity down to individual items. 87% of the Fortune Global 500 choose Veritas for their data protection needs. Visit our [home page](#) and start your [free trial](#) today to see how easy protecting Office 365 can be:

<https://www.veritas.com/protection/saas-backup>

ABOUT VERITAS

Veritas Technologies is a global leader in data protection and availability. Over 50,000 enterprises—including 87 percent of the Fortune Global 500—rely on us to abstract IT complexity and simplify data management. The Veritas Enterprise Data Services Platform automates the protection and orchestrates the recovery of data everywhere it lives, ensures 24/7 availability of business-critical applications, and provides enterprises with the insights they need to comply with evolving data regulations. With a reputation for reliability at scale and a deployment model to fit any need, Veritas Enterprise Data Services Platform supports more than 800 different data sources, over 100 different operating systems, more than 1,400 storage targets, and more than 60 different cloud platforms. Learn more at www.veritas.com. Follow us on Twitter at [@veritastechllc](https://twitter.com/veritastechllc).

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